Operations Report

September 2026

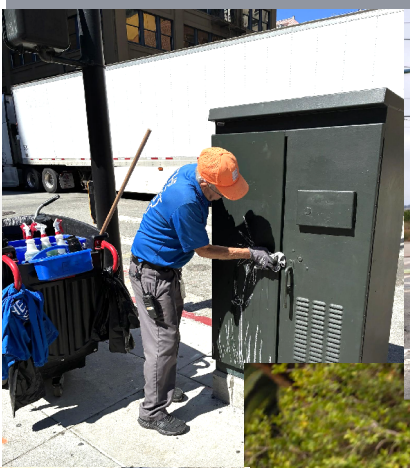
Prepared by: Block by Block

for The East Cut Community Benefit District



infogram

Highlights

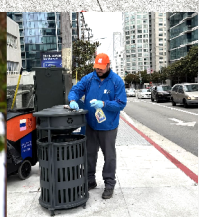




















infogram

Trash

9,650

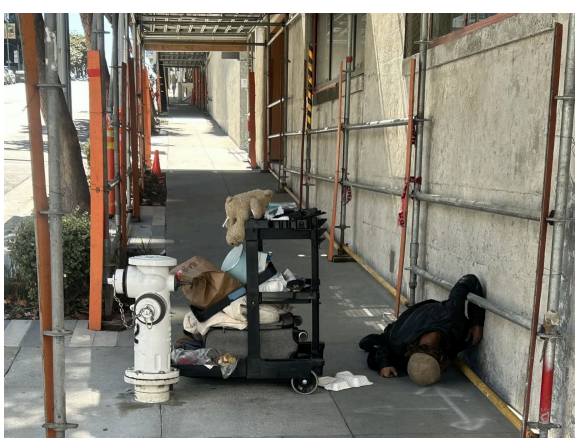
lbs. of trash

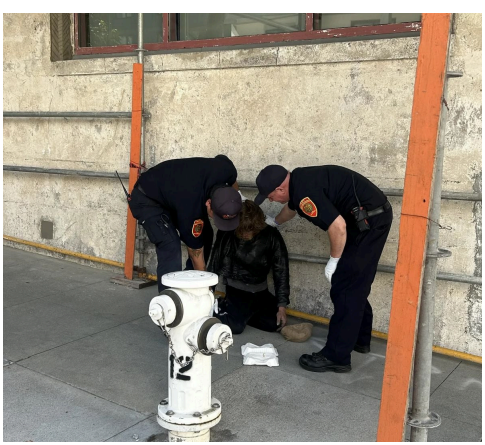


71,025

lbs.YTD

Team Highlights

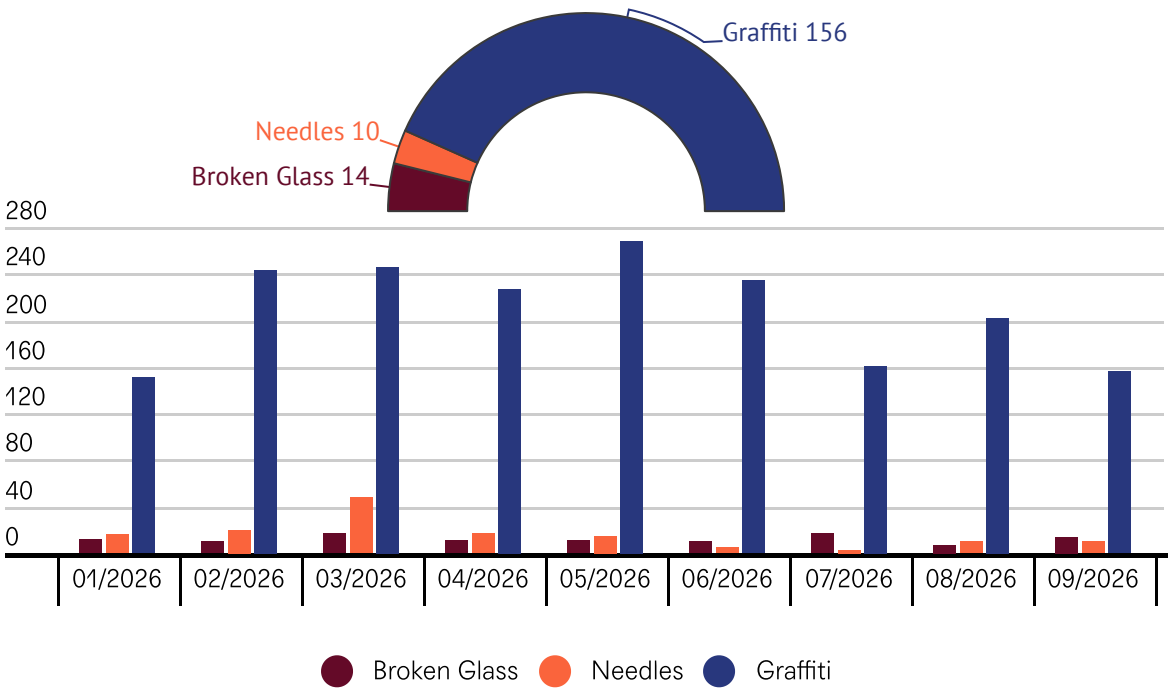




The East Cut Services Team observed an individual lying face down on Harrison St. The team conducted a welfare check, and when the individual did not respond, they immediately contacted 911. Team members remained on scene and monitored the individual until the ambulance arrived. The individual required medical attention and was transported to the hospital.

infogram

Quality of Life Cleaning



Zones Pressure Washed

2,3,4,5

See pressure washing map here.



This map shows all of the biozard waste ***(feces, urine, needles, blood and vomit)*** that was removed by The East Cut services team in the past month.

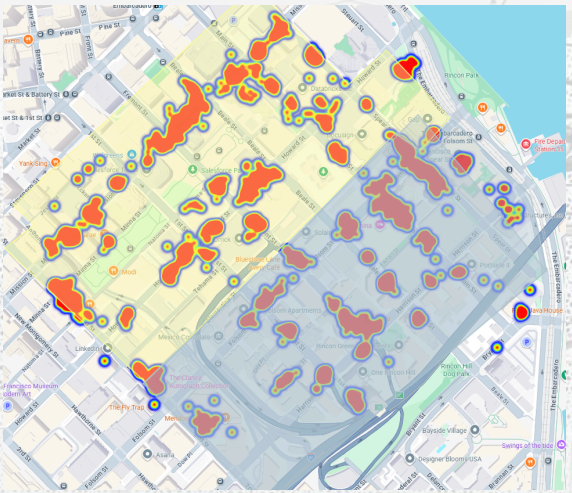
infogram

Overnight Safety

July
11

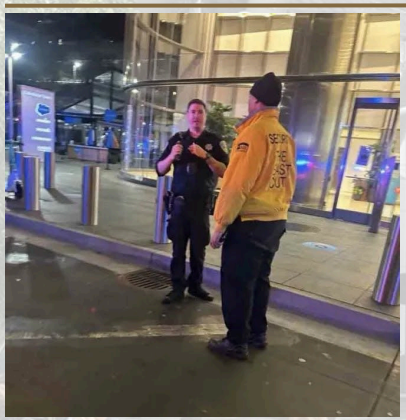
September
14 Calls

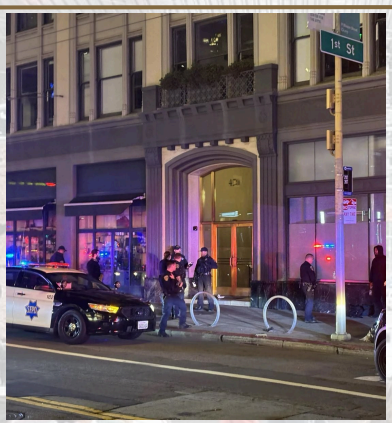
August
17 Calls



Overnight Safety Business contacts. The red marked areas on the heat map indicate that the surrounded properties are visited more frequently.

Calls for service



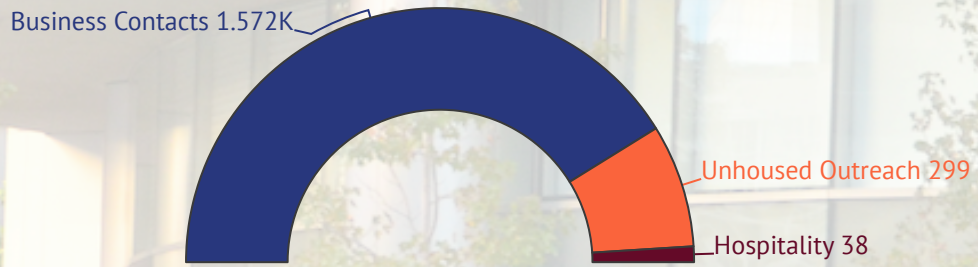


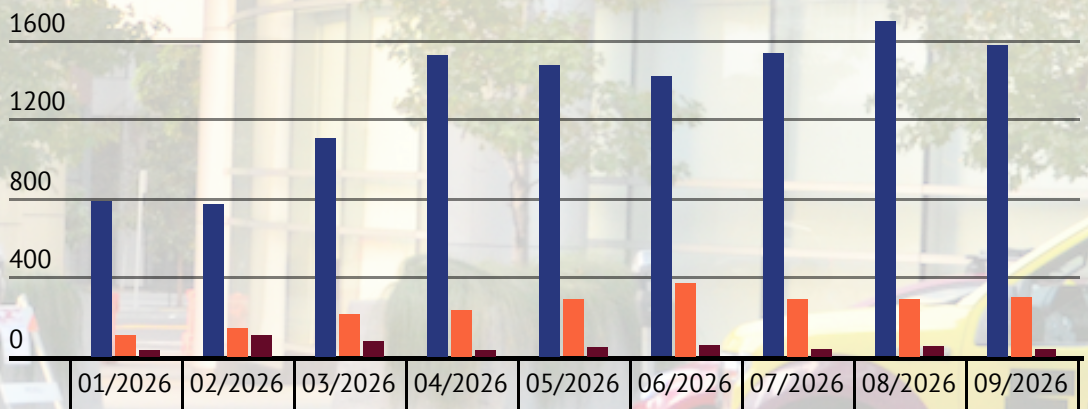
September average unhoused sleepers 6

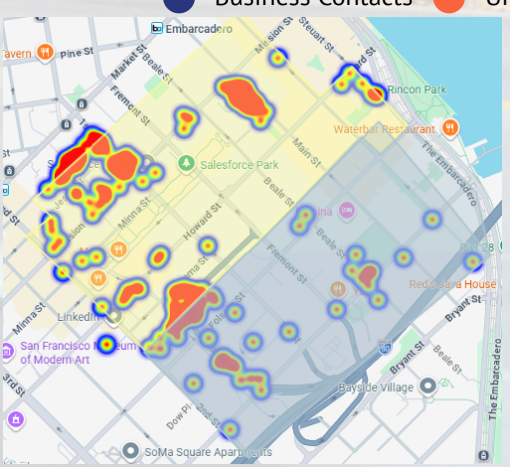
The Safety Team provides routine business check ins throughout the district, strengthening relationships with local workers and reinforcing that support is readily available when needed. The team proactively patrols poorly lit areas. Team members also conduct routine welfare checks on individuals throughout the district and contact the appropriate authorities or medical services when someone appears to need assistance. In addition, the team remains alert to criminal activity, observing and reporting crimes and suspicious activity to the local SFPD when necessary. Team members continue to monitor and report incidents, safety concerns, and quality-of-life issues throughout their shifts to help maintain a safe environment for the district.

infogram

Hospitality







This map highlights our team's outreach efforts to unhoused individuals within the district. The red-marked areas on the heat map indicate the primary locations where outreach activities are being conducted.

infogram

Dispatch



Calls Received -84

Text/Direct Message Received - 60

Emails Received - 16

311 SAN FRANCISCO AT YOUR SERVICE OFFICIAL

311 Requests to City

81

infogram

Before & After





The bike lane on Folsom Street between 2nd and Essex was completely blocked by trash and debris. The team swept and cleared the area to ensure bicyclists could safely travel through the lane.





Weeds, trash, and leaves had accumulated along the fence on Harrison Street between Fremont and 1st Street. The East Cut Services Team member took the time to thoroughly clean the area and ensure it was clear of debris.

infogram

Meet The Team

CLEANING TEAM

Dwight



Robert



Jerry



Juan



Bahati



Lorenzo



Gabriel

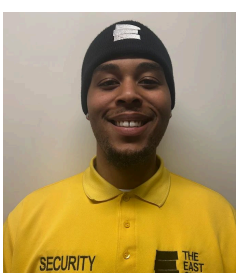


Dennis



SAFETY TEAM

Andrew



Nifae



Reaunte



Brandon



infogram

Meet The Team

DISPATCH TEAM

Zain



Lead Dispatch Rene



TEAM LEADERS

Mario



Norman



James C ("JC")



Juan



Lorenzo



James

Operations Manager



Robert W

Operations Supervisor



infogram