

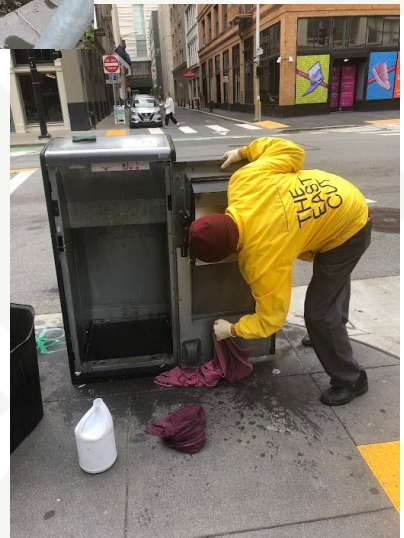
Operations Report

April 2023

Prepared by: Block by Block
for The East Cut Community Benefit District



Highlights



Trash

6,875
lbs. of trash

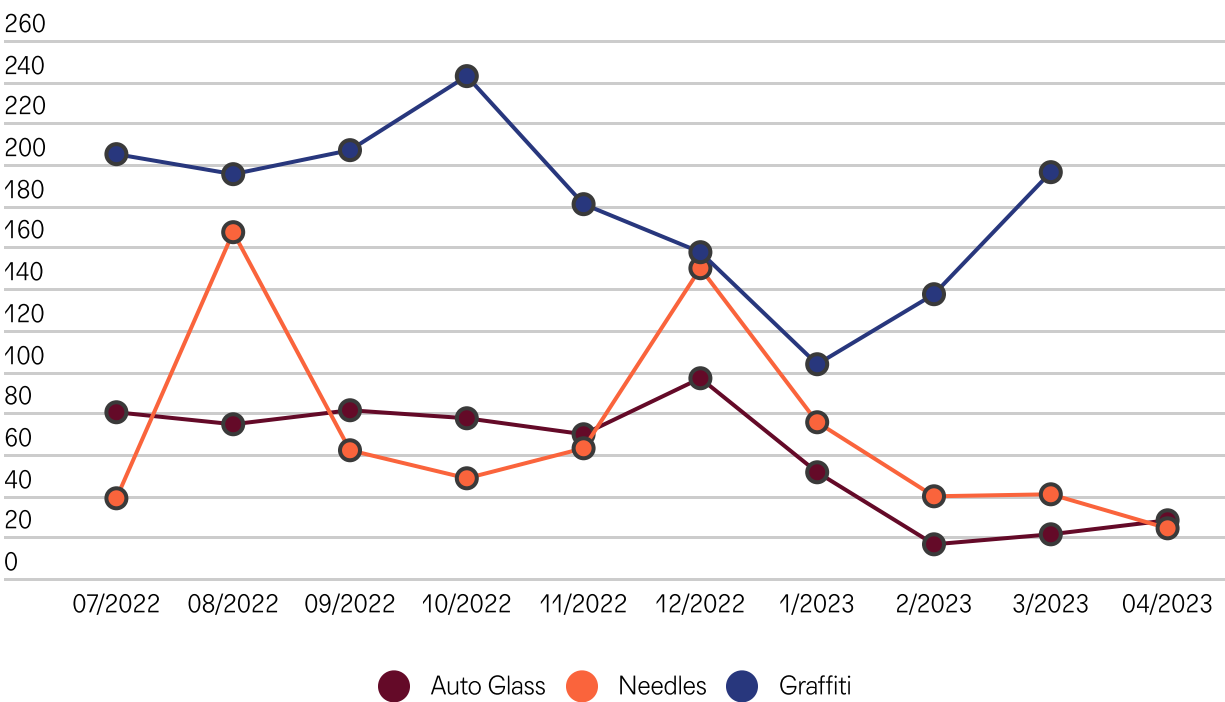


27,725
lbs.YTD



The East Cut services team is happy to announce the newest additions to our team-Julio Ochoa and Lorenzo Martinez!

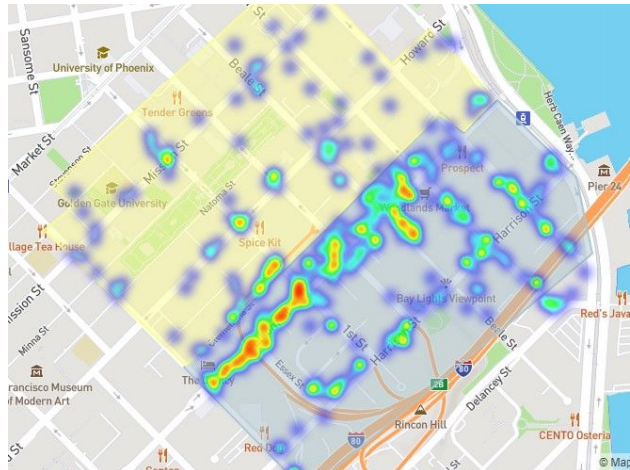
Quality of Life Cleaning



Zones Pressure Washed

1,2,3,4,5

See pressure washing map [here](#).



This map shows all of the feces removed by The East Cut cleaning team. The areas in red require more clean-up.

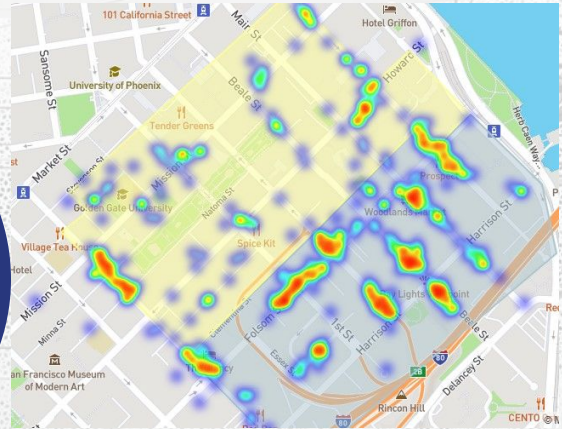
Overnight Safety



Feb
3 Calls

April
5 Calls

March
5 Calls



Overnight Safety Business contacts. The red marked areas on the heat map indicate that the surrounded properties are visited more frequently.

Calls for service

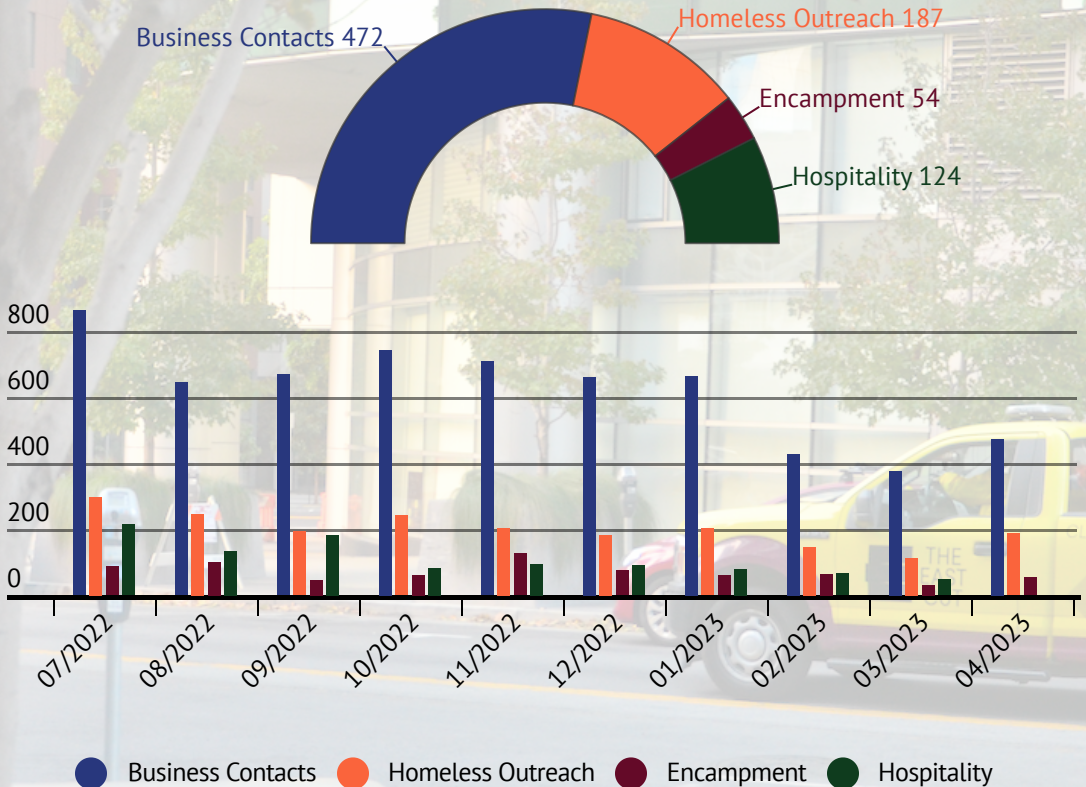


April average
unhoused
sleepers

17

The front desk security at 215 Fremont St notified the Team about an individual (LEFT) harassing pedestrians in the vicinity of their building. The team promptly intervened and approached the person. However, upon realizing that the individual had a weapon, the Team Lead immediately contacted SFPD for assistance. Officers arrived at the scene and were able to successfully detain the individual.

Hospitality



The number of overnight encampments slightly decreased to an average of 17. Most of these encampments are taken down by occupants before the afternoon. Encampments that exist for an extended period are regularly provided welfare checks and monitored to ensure there is a clear path of travel, and individuals are continuously asked if they would like assistance seeking shelter.

The reduction in business contacts can be attributed to the overnight safety team focusing their resources at The Crossing, which limits their interactions with front desk staff during the night.

Dispatch



Calls Received - 70

Text/Direct Message Received
-19

Emails Received - 85

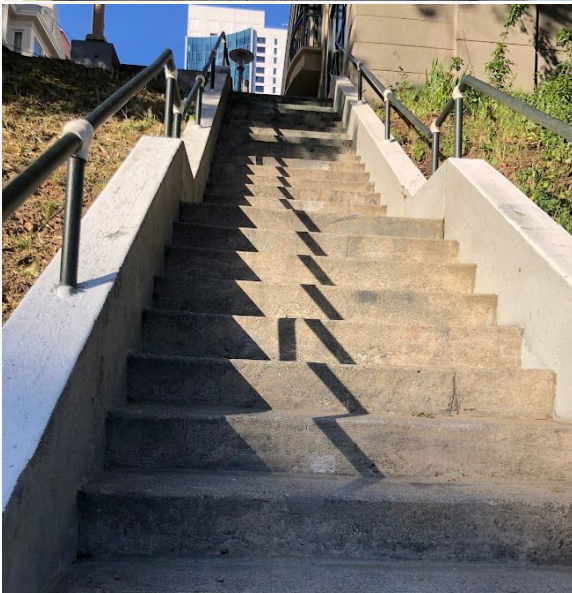


311 Requests
from City
85



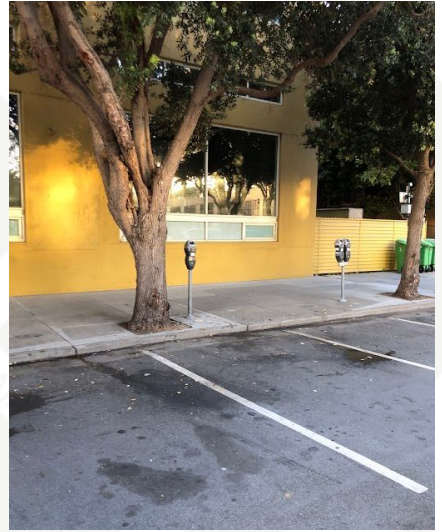
311 Requests
to City
77

Before & After

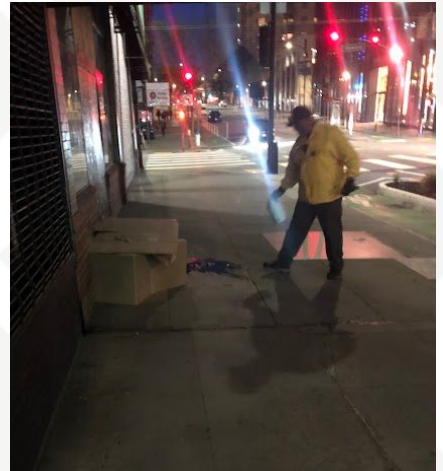
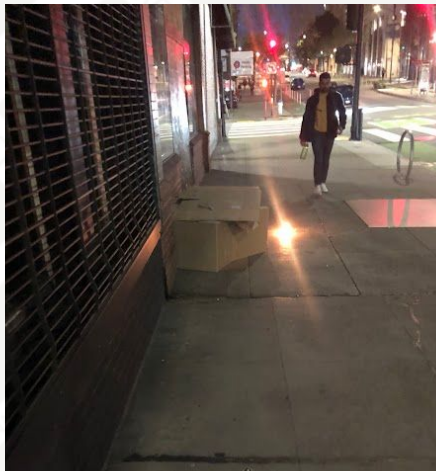


To restore the appearance of the Essex Stairs, the East Cut services team undertook a specialized task of removing the graffiti from the top and bottom of the stairs. This involved deploying a team of 3 Ambassadors, who worked for 4 hours to complete the task successfully.

Before & After



At 444 Spear St, the East Cut Services team removed a pile of debris that was scattered on the parking spaces.



While patrolling the area of 2nd and Howard St area, the services team observed a small fire that had ignited in front of an encampment. Without any delay, the team proceeded to extinguish the fire.